OpenEye® | The Cloud Video Platform

Quick Installation Guide
OE-RWS4M-CS Gen 1 Remote Workstation

This guide will assist you with the initial setup of your Remote Workstation. This includes hardware setup and initial login.

SETTING UP YOUR RECORDER FOR THE FIRST TIME

1. Connect the network cable intended for remote connections to the Client NIC.
2. Connect the supplied mouse using a USB port.
3. Connect your monitor(s).
4. Connect the power cord to the PC, followed by a power source.

Default Windows Credentials

1. The first time you log in, use the default credentials:

Username: admin
Password: 1234

2. Change your login password.

NOTE: Users will be forced to change their password after first login.
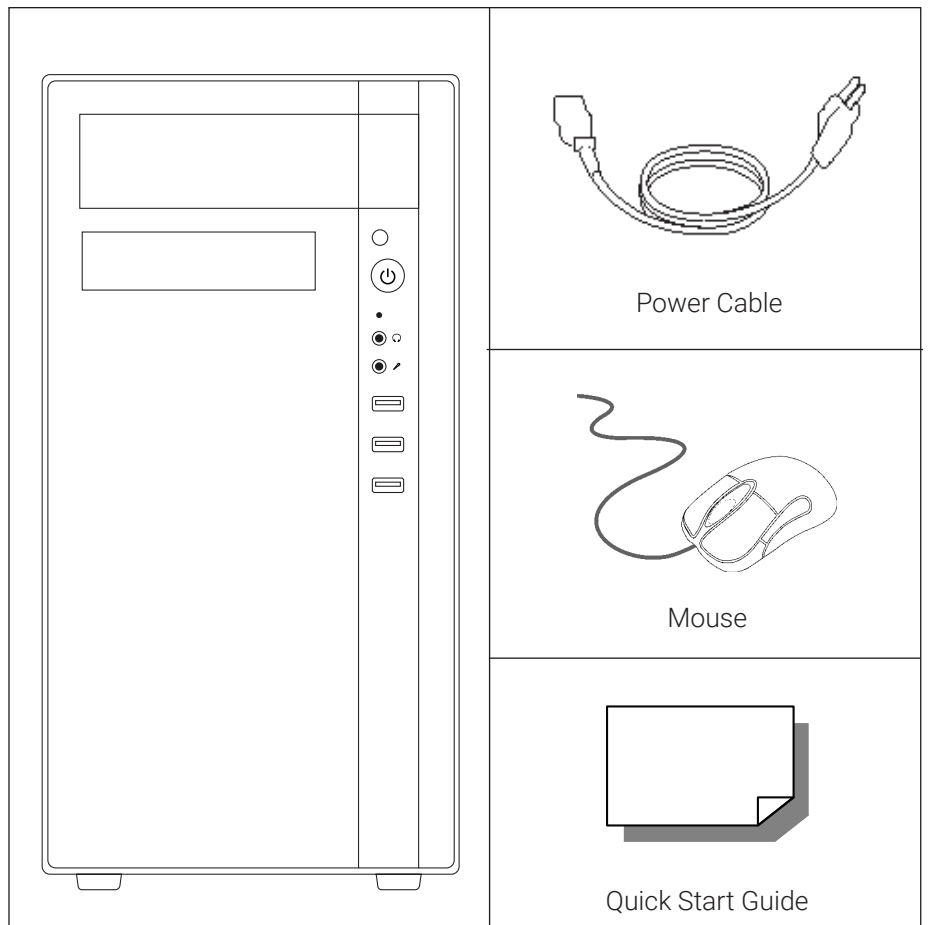
Launching Command Station

Command Station Remote Software is pre-installed on your PC. You can find the program from the Windows Start Menu and begin using the software immediately. You will need your OWS credentials to log-in to Command Station.

1. Click Start > All Programs > OpenEye > Command Station.
2. Enter your OWS credentials as your **Username** and **Password**, and then click **Login**.
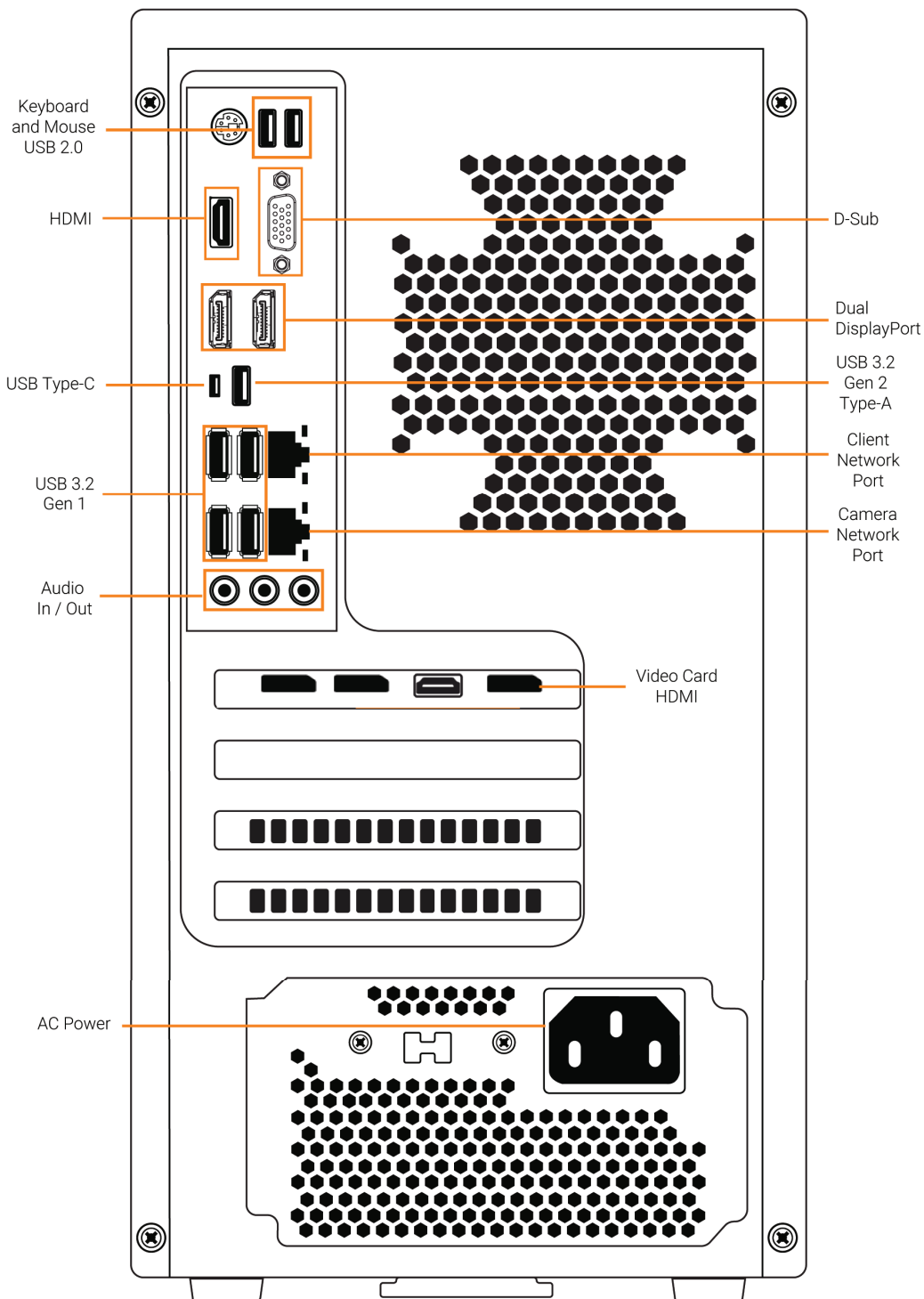
Your OpenEye Web Services (OWS) Account

OpenEye Web Services is a cloud based management solution which allows you to administer all your users, recorders, and VMS installations from one central location. To begin using Command Station, you will need an OWS account.

REMOTE WORKSTATION CONNECTIONS

Keyboard and Mouse USB 2.0
HDMI
USB Type-C
USB 3.2 Gen 1
Audio In / Out
Video Card HDMI
AC Power
D-Sub
Dual DisplayPort
USB 3.2 Gen 2 Type-A
Client Network Port
Camera Network Port

BOX CONTENTS

Power Cable

Mouse

Quick Start Guide

Connecting Multiple Monitors

1. Connect the monitors to the appropriate ports. For four-port models, you can connect up to four 4k monitors to the video card.
2. Right-click the Desktop and then click **Display Settings**.
3. Drag the icons for your monitors into the desired positions. If all of your monitors are not displayed, click **Detect**. If you need help determining the number assigned to each monitor, click **Identify** and the number will display on the monitor.
4. In the **Multiple Displays** field, select **Extend these displays**.
5. Select the appropriate resolution for each monitor by selecting the monitor icon, and then selecting the **Resolution.**
6. When configuring the primary monitor, select the **Make this my main display** check box.

Supported 4-Monitor Connection Order

When connecting multiple monitors to your Remote Workstation, the supported configuration is as follows:

1. Video Card DisplayPort
2. Video Card DisplayPort
3. Video Card HDMI
4. Video Card DisplayPort

Supported Streams

	OE-RWS4M-CS*	
RESOLUTION	**MAX VIDEO STREAMS**	**GPU CHANNEL DECODING**
352x240	243	32
720x480	162	20
1MP	125	20
2MP	81	20
4MP	48	20
8MP	24	12

*OE-RWS4M-CS supports 4 monitors w/ specified maximum stream configurations / Refer to the Command Station Software Manual to configure GPU decoding

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